

Remote Access Kum Shing VPN by Desktop Client Guideline

*公司手提電腦已經安裝相關軟件及完成設定,因此可跳過步驟1至5.1,如無法找到相關軟件或設定有誤,請與CIF-IT部門聯絡

- 1. 確保電腦 Windows 10 或以上 / Mac OS X 10.14 或以上。
- 2. 已經安裝認可防毒程式和最新防毒定義(每天都需要更新)。
- 3. 到 Fortinet 官方網頁 https://www.fortinet.com/support/product-download 下載

FortiClient VPN offers SSL VPN and IPSecVPN, but does not include any support. Download the best VPN software for multiple devices **Remote Access** SSL VPN with MFA Download VPN for Windows load VPN for MacOS ad VPN for Linux IPSEC VPN with MFA OWNIOAD DOWNLOAD .r Download VPN for iOS Download VPN for Android Download VPN for Linux DOWNLOAD DOWNLOAD .del

*Fortinet VPN only 會較完整版的 FortiClient 容易設定及連線,但安裝 FortiClient 亦同樣可以正常使用

4. 按指示完成安裝

及安裝*FortiClient VPN





5. 啟動 FortiClient VPN

5.1 設定連線

	FortiClient VPN	a o o o i
FontiChent VPN	Upgrade to the full version to access additional features	and receive technical support.
Forti	lient VPN	
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Upgrade to the full ver	sion to access additional feature	s and receive technical support.
	New VPN Con	nection
	VPN	SSL-VPN IPsec VPN XML
	Connection Name	KS VPN
	Description	
	Remote Gateway	remote.kumshing.com.hk
	\rightarrow	Customize port 443
		Enable Single Sign On (SSO) for VPN Tunnel
		Use external browser as user-agent for saml user authentication
	Client Certificate	None
		Enable Dual-stack IPv4/IPv6 address
		Cancel Save

KS_VPN Connection Name:

Remote Gateway: remote.kumshing.com.hk

*勾選 Customize port: 443

- *勾選 Enable Single Sign ON (SSO) for VPN Tunnel
- *勾選 Use external browser as user-agent for saml user authentication



5.2 點擊 "Connect" 或 "SAML Login" 連接

FortiClient - Zero Trust Fabric Agent	- • ×
Upgrade to the full version to access additional features and receive technical support.	* 0 0
VPN Name	VPN Name KS_VPN V =

6. 在跳轉到 Microsoft 登入頁面後,請先後輸入個人電郵帳號、密碼及驗證碼登入 (例: taiman.chan@kumshing.com.hk)

ign in	← @kumshing.com.hk	
aiming.chan@kumshing.com.hk	Enter password	
an't access your account?	Password	
Next	Forgot my password	
	Sign in	
်္သ Sign-in options		
	Microsoft	
	@kumshing.com.hk	
	Enter code	
	Enter the code displayed in the authenticator app on your mobile device	
	Code	
	✓ Don't ask again for 90 days	
	Having trouble? Sign in another way	



7. 登入完成後回到 FortiClient VPN 版面,待出現 "VPN Connected"的提示即已成功 連接。斷開 VPN 時點選 "Disconnect" 即可





常見問題處理方法

- 1. 當連線設定有改動時,在 FortiClient VPN 點選 "Connect" 會反覆出現不明錯誤
 - 在電腦右下的 FortiClient 圖示
 - 點選右鍵 -> Shutdown FortiClient, 然後重新開啟 FortiClient VPN



2. 無法通過 host check



- 請確保電腦 OS 為 Windows 10 或以上 / Mac OS X 10.14 或以上
- 防毒軟件需為啟用狀態
- 如家用防毒軟件無法通過 Host check,可考慮安裝以下免費版本
 - Avast: <u>https://www.avast.com/index#pc</u>
 - Bitdefender: https://www.bitdefender.com/solutions/free.html
 - Microsoft: Windows Defender Antivirus